

## SAP Success Factor Course Content

### **Introduction to SAP Success Factor Cloud and Networking Concepts:**

- ❖ Define cloud computing
- ❖ Service delivery models
- ❖ Cloud deployment scenarios
- ❖ Security considerations
- ❖ Impact and
- ❖ Changes of cloud computing on IT service management
- ❖ Compliance, risks, and regulatory consequences
- ❖ Fundamentals of networking
- ❖ Layers
- ❖ Introduction to TCP / IP
- ❖ Building a simple network
- ❖ Switching, IP Routing
- ❖ LAN / WAN Connections

### **Success Factor Cloud Storage & Virtualization concepts (CSVC)**

- ❖ Storage
- ❖ SAN Protocols
- ❖ SAN Topology
- ❖ Fiber Channel over Ethernet
- ❖ Switches and Directors
- ❖ SAN Design: Concepts
- ❖ Converged Infrastructure: Concepts / scenarios
- ❖ Virtualization Essentials: Approaches, techniques & Implication
- ❖ Hypervisor: Virtual machines,
- ❖ Virtualization (server, network & storage) and
- ❖ Financial impact

### **Success Factor Virtualization Management (VM)**

- ❖ Virtualization fit: In the cloud architecture
- ❖ Management Server: Architecture, Appliance, Configuration & Management
- ❖ Configuration and management of Virtual Network
- ❖ Configuration and Management of Virtual Storage
- ❖ Virtual Machine Management: Deploy / Modify
- ❖ Data Protection: Back up / optimizing efficiencies
- ❖ Access and Authentication Control
- ❖ Resource Management and Monitoring
- ❖ Virtual CPU: Configure, manage & optimize
- ❖ Monitor resource usage using
- ❖ Server performance graphs and alarms
- ❖ Scalability: Resource allocation & scheduling

### **Success Factor Cloud Configuration Management (CCM)**

- ❖ Cloud Director basics: Architecture, functions, resources, installation and configuration
- ❖ CLOUD CONFIGURATION MANAGEMENT:
- ❖ Architecture, Installation, Networking, Monitoring, Connectivity & Security
- ❖ Cost analysis and Reporting in Cloud Environment
- ❖ Managing Cloud Resources

### **Integration of SAP HCM and SAP Success Factor**

### **Integration of SAP HANA and SAP Success Factor**