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## **SAP SOLUTION MANAGER COURSE CONTENT**

### **Introduction to Solution Manager**

#### **Landscape Management Database**

#### **System Preparation (Solman\_setup)**

- ❖ Basic Setup
- ❖ Managed System Configuration

#### **Project Implementation and Administration**

- ❖ Project Preparation
- ❖ Business Blueprint
- ❖ Realization
- ❖ Test Management

#### **IT Service management-Application Incident Management**

- ❖ General Settings
- ❖ Transaction Type for AIM
- ❖ Business Partners Setup
- ❖ Organizational Model (BRFPlus)
- ❖ Support Team
- ❖ Action Profiles

#### **IT Service Management- Change Request Management**

- ❖ Basic Configuration-Activate Charm Services
- ❖ Activate Integration with Change Request Management
- ❖ Setup Auth for Workcenter
- ❖ Transaction type for ChaRM

#### **Root Cause Analysis**

- ❖ Central note implementation
- ❖ SMD Agent Setup
- ❖ Managed System Configuration
- ❖ BW System configuration
- ❖ Trace analysis
- ❖ Workload Analysis
- ❖ Exceptional Analysis
- ❖ Change Analysis

### **Business Process Monitoring**

- ❖ Information and Configuration Prerequisites
- ❖ Activate Solution manager Services
- ❖ Setup BPM
- ❖ Types of monitoring

#### **QGM**

- ❖ Information and Configuration prerequisites
- ❖ Activation
- ❖ Setup Authorization and work center Navigation